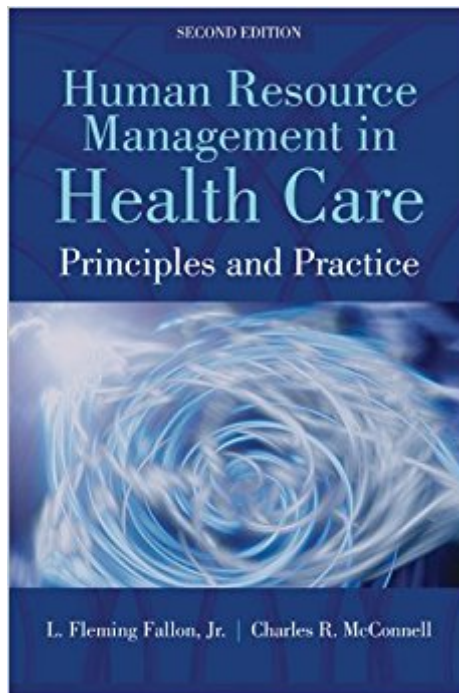




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Human Resource Management In Health Care: Principles And Practices



Synopsis

This practical, hands-on book introduces human resources to those who are preparing to work in any area of health care or health service. Written for practitioners and students in all disciplines related to health, it covers important topics such as recruitment, training, termination, legal issues, labor unions, and more. Each chapter is introduced by a case study related to the material that follows. The case study is resolved at the conclusion of each chapter along with expert commentary and practical suggestions that can be used in the real world. Chapters also feature learning objectives, discussion points, and questions to ponder. Many examples and a number of sample forms and documents are included. The Second Edition has been completely re-organized to reflect a better chapter flow and organization. It also offers:

- All data updated throughout
- New section on health care legislation
- New section in each chapter, "Customer Service Box", that emphasizes the importance of customer service in the context of the material presented in the chapter.
- Completely revised instructor ancillary material.

Book Information

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Customer Reviews

great book! very thorough in its description of healthcare and was very useful for my class in health care management. This book was very organized and thorough in its explanations of human resources in health care. It may even be a great reference for those who are practicing healthcare management right now.

it's basically a brand new book. It does not come with Leaderscape code however or online access to scenarios.

Rapid delivery, item was exactly as advertised

Love the real-life examples provided.

Comprehensive overview for HR

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